



CHALLENGE YOURSELF!

Have you ever failed to meet your daily professional obligations because of gambling? YES NO

Has gambling ever caused arguments at home? YES NO

Have you ever gambled to pay off debts or solve other financial problems? YES NO

Has your ability to plan for the future or give your best been affected by gambling? YES NO

Have you always wanted to immediately recover your losses? YES NO

Have you ever continued gambling after big losses, hoping to win back? YES NO

Have you often lost down to the last cent? YES NO

Have you borrowed money to be able to gamble? YES NO

Has your well-being or that of your family suffered because of gambling? YES NO

Have you ever tried to forget your problems or anger by gambling? YES NO

Does gambling cause you sleep disturbances? YES NO

If you answered "yes" to two or more of these questions, it may be time to reconsider your gambling behavior and seek support.

SELF-EXCLUSION

If you wish to voluntarily exclude yourself from gambling, you can do so directly at the Casino or by completing the form available on our website.

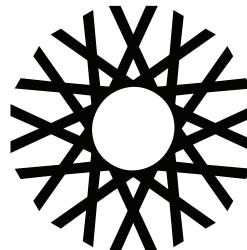
In accordance with legal provisions, we reserve the right to impose unilateral exclusion, particularly in cases of suspicious behaviour or following discussions with our staff.

This measure may be applied if there are indications that a player has lost control of their gambling behaviour — for example, if they are wagering more money than their financial situation allows.

DON'T LOOK AWAY!

As a family member, friend, or relative, you can always contact the Casino — in person, by phone, or in writing — to inform us of any changes in behaviour or financial situation that may be related to gambling.

Please don't hesitate to reach out to us. We will discuss the situation together and work to find the best possible solutions.



**777 CASINO
DAVOS**

Casino Davos AG
Promenade 58B
7270 Davos Platz
Graubünden / Switzerland

GAMBLING, A PROBLEM?



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DAVOS**

WHAT WE DO FOR YOU

Casino Davos aims to provide its clients with a pleasant environment and ensure an enjoyable gambling experience. Gambling should be part of fun and relaxation, contributing to well-being.

If this is not the case, do not hesitate to contact our trained floor managers at Casino Davos. We are personally available at: +41 (0)81 410 03 03 or by email: sok@casinodavos.ch.

We provide expert information about available help and support. We also collaborate with the Social Services of Davos, whom you can contact in case of difficulties. If you have questions, the Social Services of Davos and "Die Dargebotene Hand" are at your disposal.

THE THREE PHASES:

1. The Phase of Pleasure or Winning

Early wins create the illusion of control over luck, while subsequent losses are often ignored or minimized.

2. The Phase of Loss

Players may start using borrowed money to try to recover losses. This phase often leads to gradual distancing from family and friends.

3. The Phase of Desperation

Gambling becomes the dominant aspect of life, potentially resulting in loss of relationships, employment, and personal recognition.

ADVICE

Gambling can bring joy, excitement, and relaxation. How can you ensure it remains a positive and enjoyable experience?

Follow certain rules. They will help you minimize the risks associated with gambling.

- Set a loss limit before gambling. Decide in advance how much you are willing to lose. This amount should be proportional to your income.
- Bring only a fixed amount of money to the casino.
- Think carefully before withdrawing money via credit or bank card to gamble.
- Stop gambling when you reach your loss limit.
- Do not attempt to recover losses. Avoid taking additional risks to compensate for previous losses.
- Avoid playing on multiple machines or tables simultaneously.
- Do not bring loved ones if they may be negatively influenced by your gambling.
- If you win, consider leaving the casino with your winnings.
- Never believe you can control gambling. Luck does not depend on your will or skill.

USEFUL CONTACTS

These advisory services are at your disposal:

Casino Davos

Phone: +41 (0)81 410 03 03
E-Mail: sok@casinodavos.ch

Social Services of Davos

Berglistutz 1
CH-7270 Davos Platz
Phone: +41 (0)81 414 31 10
E-Mail: sodi.davos@hin.ch
Monday to Friday:
09am – 11am / 2pm – 4pm

www.sos-spielsucht.ch

Helpline number: 0800 040 080

Die Dargebotene Hand

Helpline number 0800 143 000
(Available 24 hours a day, 365 days a year)

